

FRIDAY HEALTH PLANS WORK AROUND PROCEDURES

Your Payor ID has not changed. However, given that Friday Health Plans utilized Change Healthcare as its claims clearinghouse the work around necessarily requires the use of another claims clearinghouse. Instructions follow:

New Friday Health Plans Clearinghouse: Smart Data Solutions 'SDS' is ready to receive claims and will hold your claims until Friday Health Plans is ready to accept them on or near March 18, 2024.

- There are many ways to get connected to SDS and send claims:
 - SDS Provider Portal for direct entry: To set up a login, send an email to stream.support@sdata.us
 - Direct connection to SDS via an Electronic Medical Record (EMR) or Hospital Information System (HIS)
- If you or your EMR vendor exclusively uses Change Healthcare and you are interested in utilizing SDS to send your claims to, please visit <https://info.sdata.us/contact-us-claims>

Other Clearinghouse Options: You may also route or send your claims to any functioning clearinghouse in addition to SDS, (e.g. Waystar, Availity, etc.). SDS receives claims from all clearinghouses.