

North Carolina Payment Details

Getting Started with your Friday Health Plan

1 Make your first payment

- A. If you made your payment at the time you applied for your health insurance, you are all set.
- B. If you didn't pay when you enrolled, make your payment by the 20th of the month for the following month.

2 How to make your first payment

A. You will receive an invoice in the mail and also by email. This will include your Member ID and amount due. You can pay by credit card, bank draft, or check. Here's how:

B. Automated Phone Line: **844-465-5500**

C. Pay Online: www.fridayhealthplans.com/en/pay-now.html

D. Friday Member Portal or Mobile App: fridayhealthplans.com/en/member-hub.html

You can also set up automatic payments here for future months.

E. Mail a check noting the Member ID number:

Friday Health Plans PO Box 200293 Dallas, TX 75320-0293

3 Getting your Member ID:

Register for your Member Portal or your Friday Mobile App

There you can find a copy of your ID card you can use to make doctor appointments and get prescription drugs until you receive your ID card in the mail. You can access this a few days after your first payment is processed.

4 Making Monthly Payments

Monthly payments (also called your "premium") must be made by the 20th of the month for the following month. If you do not make your payment, your insurance coverage will be terminated.

5 Setting up Automatic Payments

You can set up automatic payments in your Friday Member Portal or your Mobile App. Or you can call the Friday Care Crew and have them set it up for you. One less thing to worry about!

Member ID

Your member ID number is your key to making doctor appointments and prescriptions. This ensures your medical bills are sent to Friday to process and apply your insurance benefits.

BIN/PCN

Your Bin/PCN number is additional information your pharmacy will ask for to get your prescriptions.

Member ID #

BIN/PCN #

Friday Member:
NELLY A TEST



Plan: Friday Silver
ID: 200115558-01
Group: Individual OnEx FHP-NC
Rx Bin: 610852
Rx PCN: CHM
Rx Group: JD27
Deductible: \$1,000

Primary Care Visit: \$0 per Visit
Specialist Visit: 15% after Ded.
Mental Health Visit: \$0 per Visit
Urgent Care Visit: \$50 per Visit
In-Patient Hospital: 15% after Ded.
Emergency Room: 30% after Ded.
Vision: VSP
Effective: 01/01/2023

NC/QHP

HMO

