Coverage for: Individual, Individual + Spouse, Family | Plan Type: HMO



Friday Gold

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://www.fridayhealthplans.com/members/resources/ok">www.fridayhealthplans.com/members/resources/ok</a> or call 1-844-817-1600. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-qlossary">https://www.healthcare.gov/sbc-qlossary</a> or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.  But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a network provider?	Yes. See <a href="mailto:network providers">network providers</a> or call 1-844-817-1600 for a list of <a href="mailto:network providers">network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	No charge	No charge	Not covered	Out-of-network provider not covered. Friday designated Telemedicine providers are not subject to deductible and covered in full.
If you visit a health care provider's office or clinic	Specialist visit	No charge	No charge	Not covered	None.
	Preventive care/ screening/ immunization	No charge	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. All <u>Preventive care</u> that is not state mandated is not covered Out-of-network.
If you have a test	Diagnostic test (x-ray, blood work)	No charge	No charge	Not covered	For some diagnostic and imaging services, preauthorization may be required. *See Section 6
	Imaging (CT/PET scans, MRIs)	No charge	No charge	Not covered	For some diagnostic and imaging services, preauthorization may be required. *See Section 6

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{www.fridayhealthplans.com/members/resources/ok}}$ .

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)		Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at Click Here	Generic drugs (Tier 1)	No charge	No charge	Not covered	Applies to formulary preferred generic only. Up to 30-day supply Retail and up to 90-day supply Retail & Mail Order, except narcotics and Specialty drugs.
	Preferred brand drugs (Tier 3)	No charge	No charge	Not covered	Applies to formulary preferred brand only. Insulin will not exceed \$30 for a 30 day supply and \$90 for a 90 day supply. Up to 30-day supply Retail and up to 90-day supply Retail & Mail Order, except narcotics and Specialty drugs. * See Section 7
	Non-preferred drugs (Tier 2 & 4)	No charge	No charge	Not covered	Applies to <u>formulary</u> non-preferred brand, non- preferred generic and non-preferred specialty. Up to 30-day supply Retail and up to 90-day supply Retail & Mail Order, except narcotics and Specialty drugs. * See Section 7
	Specialty drugs Tier 5)	No charge	No charge	Not covered	Applies to <u>formulary</u> specialty only. Some specialty medications are available in other tiers. Not all <u>specialty drugs</u> are covered, and <u>preauthorization</u> may be required. Specialty tier medications are always subject to one copay/coinsurance payment per thirty (30)-day supply. * See Section 6
If you have outpatient surgery  If you need immediate medical attention	Facility fee (e.g., ambulatory surgery center)	No charge	No charge	Not covered	Preauthorization may be required. *See Section 6
	Physician/surgeon fees	No charge	No charge	Not covered	Preauthorization may be required. *See Section 6
	Emergency room care	No charge	No charge	No charge	Cost sharing waived at non-IHCP In Network Provider with IHCP referral. You pay the same as In-network if it is an emergency as defined in your plan.
	Emergency medical transportation	No charge	No charge	No charge	Cost sharing waived at non-IHCP In Network Provider with IHCP referral. You pay the same as Innetwork if it is an emergency as defined in your plan.

 $<sup>^* \</sup> For \ more \ information \ about \ limitations \ and \ exceptions, \ see \ the \ \underline{plan} \ or \ policy \ document \ at \ \underline{www.fridayhealthplans.com/members/resources/ok}.$ 

		What You Will Pay				
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	<u>Urgent care</u>	No charge	No charge	No charge	Cost sharing waived at non-IHCP In Network Provider with IHCP referral. Deductible does not apply.	
If you have a	Facility fee (e.g., hospital room)	No charge	No charge	Not covered	<u>Preauthorization</u> is required, unless for emergency. *See Section 6	
hospital stay	Physician/surgeon fees	No charge	No charge	Not covered	Preauthorization is required, unless for emergency. *See Section 6	
If you need mental health, behavioral	Outpatient services	No charge	No charge	Not covered	<u>Preauthorization</u> is required for procedures. *See Section 6	
health, or substance abuse services	Inpatient services	No charge	No charge	Not covered	All inpatient for Severe Mental Illness or Substance Abuse require <u>preauthorization</u> . *See Section 6	
	Office visits	No charge	No charge	Not covered		
If you are pregnant	Childbirth/delivery professional services	No charge	No charge	Not covered	Cost sharing does not apply for preventive services.  Depending on the type of services, a coinsurance ma	
	Childbirth/delivery facility services	No charge	No charge	Not covered	apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
	Home health care	No charge	No charge	Not covered	Limited to 30 visits/year	
If you need help recovering or have other special health needs	Rehabilitation services	No charge	No charge	Not covered	Combined 30 visit limit for occupational, speech and physical therapies. *See Section 6	
	<u>Habilitation services</u>	No charge	No charge	Not covered	30 visit limit per therapy for occupational, speech and physical. *See Section 6	
	Skilled nursing care	No charge	No charge	Not covered	Limited to 30 days per <u>plan</u> year. <u>Preauthorization</u> may be required. *See Section 6	

 $<sup>^* \</sup> For \ more \ information \ about \ limitations \ and \ exceptions, \ see \ the \ \underline{plan} \ or \ policy \ document \ at \ \underline{www.fridayhealthplans.com/members/resources/ok}.$ 

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Durable medical equipment	No charge	No charge	Not covered	Only <u>Durable medical equipment</u> considered standard and/or basic as defined by nationally recognized guidelines are covered. <u>Preauthorization</u> required per item over \$500. *See Section 6
	Hospice services	No charge	No charge	Not covered	Benefits for <u>Hospice services</u> for care of a terminally ill Member with a life expectancy of six months or less. No authorization for first 6 months, prior authorization required for subsequent 6 months. *See Section 6
	Children's eye exam	No charge	No charge	Not covered	Coverage limited to one exam/year.
If your child needs dental or eye care	Children's glasses	No charge	No charge	Not covered	Covers one (1) pair of lenses/year when prescription change is determined Medically Necessary; One (1) pair of frames.
	Children's dental check-up	Not covered	Not covered	Not covered	Pediatric dental coverage can be purchased separately as a stand-alone policy.

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases of rape, incest or when the life of the mother is endangered)
- Dental care (Adult & Children)

Routine foot care

Acupuncture

• Long-term care

Weight loss program

Bariatric surgery

 Non-emergency care when traveling outside the U.S.

Cosmetic surgery

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (Prior Authorization required after 30 visits)
  - Hearing aids (1 per ear/48 months)

Private duty nursing (85 visits/year)

Position and according (85 visits/year)

• Infertility treatment (up to diagnosis)

Routine eye care (Adult) (1 exam/year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Friday Health Plans at 1-844-817-1600. You may also contact your state insurance department at 1-800-522-0071. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.fridayhealthplans.com/members/resources/ok.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Oklahoma Insurance Department Five Corporate Plaza 3625 NW 56th, STE 100 Oklahoma City, OK 73112-4511 Local: (918) 295-3700 (405) 521-2991 (800) 522-0071 (in state only) Fax: (918) 994-7916 or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov, or Friday Health Plans, 1-844-817-1600.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

## Does this plan meet the Minimum Value Standards? Not applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-817-1600.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-844-817-1600.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-844-817-1600.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-844-817-1600.

### To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

•	
■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$0

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (*x-ray*)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800		
In this example, Mia would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$0		

The plan would be responsible for the other costs of these EXAMPLE covered services.

## Multi-Language Insert Multi-language Interpreter Services

**Spanish**: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Friday Health Plans, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-817-1600.

Vietnamese: Nếu quý vị, hay ngườ mà quý vị đang giúp đợ có câu hỏ về Friday Health Plans, quý vị sẽ có quyền đượ giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện vớ mộ thông dịch viên, xin gọ 1-844-817-1600.

Chinese: 如果您,或您正在幫助的人,有關於 Friday Health Plans方面的問題,您有權利免費以您的母語得到幫助和訊息 想要跟一位翻譯員通話,請致電 1-844-817-1600.

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Friday Health Plans 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-844-817-1600 로 전화하십시오.

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Friday Health Plans, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-844-817-1600.

Amharic: እርስዎ፣ ወይም እርስዎ የሚያባዙት ባለሰብ፣ ስለ Friday Health Plans ጥያቄ ካላችሁ፣ ያለ ምንም ክፍያ በቋንቋዎ እርዳታና መረጃ የጣባኘት መብት አላችሁ። ከአስተርጓሚ ጋር ለመነጋገር፣ 1-844-817-1600 ይደውሉ።

Arabic: الحق فلديك كان إن Friday Health Plans الحصول يه 1-844-817-1600 بخصوص أسئلة تساعده شخص لدى أو لديك كان إن Friday Health Plans الحق فلديك التحدث بالتحدث بالتحد

German: Falls Sie oder jemand, dem Sie helfen, Fragen zum Friday Health Plans haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-817-1600 an.

French: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Friday Health Plans, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-844-817-1600.

Napali: यिद तपाई ंआफ्ना लािग आफैं आवेदनको काम गदा, वा कसैलाई मद्दत गदा हानुहान्छ Friday Health Plans बारे प्राहा छन् भने आफ्नो मातृभाषामा िन:शुल्क सहायता वा जानकार पाउने अधकार छ । दोभाषे (इन्टरप्रेटर) सँग कु रा गनर्ुपरे 1-844-817-1600 मा फोन गनर्ुहोस् ।

**Tagalog:** Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Friday Health Plans, may karapatan ka na makakuha ng tulong at impormasyon Products and services are provided by or through Friday Health Plans of Oklahoma, Inc., an operating subsidiary of Friday Health Plans, Inc.

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sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-817-1600.

Japanese: ご本人様、またはお客様の身の回りの方でも、Friday Health Plans についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、1-844-817-1600 までお電話ください。

Cushite: Isin yookan namni biraa isin deeggartan Friday Health Plans irratti gaaffii yo qabaattan, kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabdu. Nama isiniif ibsu argachuuf, lakkoofsa bilbilaa 1-844-817-1600 tiin bilbilaa.

Persian: ، Friday Health Plans کمک دارید را این قد دامتشیشابد 1600-844-817 مورد در سوال ، میکنید کمک او ایریسکه که امشه بر ،شما گر Persian: ، Friday Health Plans برا خود زابن هر اطاعلات و محک کمک دارید را این قد دامتشیشابد درفایت رااگین طور .

**Kru:** I bale we, tole mut u ye hola, a gwee mbarga inyu Friday Health Plans, U gwee Kunde I kosna mahola ni biniiguene i hop wong nni nsaa wogui wo. I Nyu ipot ni mut a nla koblene we hop, sebel 1-844-817-1600.

**Ibo:** Φυτιμαί, ma o bιμον I na eyere-aka, nwere ajujugbasara Friday Health Plans, I nwere ohere iwenta nye maka na φητιμπα na asusugi na akwu gi ugwo I chφο kwu τι κυτιμον κυτιμον καταγία καταγία καταγία το καταγία το

Yoruba: Bí ìwo tàbí enikeni tí o n ranlowo bá ní ibeere nipa Friday Health Plans, o ní elolati rí iranwoàti ifitónilétí gbà ní èdè reláisanwó. Láti bá ongbufokan sopo pè sórí 1-844-817-1600.