

Quick Reference Guide | Georgia



Provider Portal:

providers.fridayhealthplans.com
The provider portal will help you:

- Check authorization status
- Access Claims data
- Search the Friday Formulary
- Review the provider manual
- See member eligibility

Submit Paper Claims:

Friday Health Plans
PO Box 194
Sidney, NE 69162

Credentialing Contact:

providers@fridayhealthplans.com

Provider Relations Team:

GA-providers@fridayhealthplans.com

Pharmacy Prior Authorization:

Phone: 844-922-7797
Fax: 833-434-0563

Customer Service:

Phone: 844-521-7999
Email: questions@fridayhealthplans.com

Referrals and Prior Authorization:

Fax: 833-727-2600
Email: GA-medical@fridayhealthplans.com

Provider Payment Information:

- All payments go through our payment vendor, Zelis Payments.
- To update payment and remittance delivery methods, or notification options, please call Zelis Payments Client Service at (877) 828-8770 or visit: zelispayments.com.
- Explanations of Payment (EOP's) are available through the Zelis Provider Portal.

Electronic Claims Submission*:

Friday Health Plans Payer ID – H0657
Clearinghouses used:

- ChangeHealth
- ClaimRemedi
- CortexEDI
- GE Healthcare
- Infinedi
- InsightEDI RelayHealth
- ViaTrack
- Zotec

*additional clearinghouses available, call customer service for a comprehensive list

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Sample ID Cards:

Friday Member:
MARIO TESTER

friday
health plans

Plan: Friday Silver
ID: 200000000-01
Group: Individual OffEx FHP-GA
Rx Bin: 610852
Rx PCN: CHM
Rx Group: JD27
Deductible: \$1,000

Primary Care Visit: \$0 per Visit
Specialist Visit: 15% after Ded.
Mental Health Visit: \$0 per Visit
Urgent Care Visit: \$50 per Visit
In-Patient Hospital: 15% after Ded.
Emergency Room: 30% after Ded.
VSP Vision: VSP
Effective: 01/01/2022

GA/QHP HMO

Pre-auth is required for all hospital admissions and other additional services. Call 844-521-7999 for pre-auth and full list.

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questions@fridayhealthplans.com
Pharmacy--Provider: 844-922-7797
Pharmacy--Member: 844-922-7797
Medical Fax: 833-727-2600

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Call for out-of-network approval. This card does not guarantee benefits or eligibility.

Friday Health Health Plans of Georgia, Inc.

