

SPECIAL ENROLLMENT PERIOD

You must experience a triggering event known as a Qualifying Life Event (QLE) to be eligible to enroll during a special enrollment period. We must receive your application within 60 days after your triggering event. In some cases, to avoid a gap in coverage you may submit your completed application up to 60 days in advance of your triggering event. You must provide the required supporting documentation before your application can be approved for coverage. Please send copies only.

Email the required documentation to: sep@fridayhealthplans.com

Once your application has been approved, you must also make your initial premium payment. You can do so at fridayhealthplans.com (select the login button on the top of the page and follow directions to create an account).

If additional information is required, we will contact you directly.

Qualifying Life Event	Required Documentation
Involuntary loss of coverage	Proof of prior coverage including Certificate of Creditable Coverage
Loss of Medicaid or CHP+ coverage	Letter from Medicaid verifying loss of coverage and coverage dates
Loss of coverage due to change in dependent status such as divorce or legal separation, death, or turning 26	Divorce decree or legal separation Death certificate or obituary Proof of age and evidence of loss of creditable coverage
Gaining or becoming a dependent through birth, adoption, placement for adoption, or placement in foster care	Birth certificate, adoption documents, or foster care documents
Marriage or civil union	Marriage license or common law documentation
Return from military duty	Change in military status and effective date of change
Relocation to North Carolina from a foreign country or United States territory	Utility statement, rental/purchase agreement or another creditable source listing new address
Relocation to a new county within North Carolina	Proof of prior coverage in the last 60 days and utility statement, rental/purchase agreement or another creditable source listing new address
Court order for coverage	Court documents stating same
Other (not listed above)	Documents providing verification of QLE

Coverage will not be in force without payment and the required documentation.

If you have any questions, please contact Customer Service at Friday Health Plans (844) 465-5500.